

Allround ICT employee

What are you going to do?

As an all-round ICT employee, you are the first point of contact for ICT-related reports within the AWL organisation, with offices in the Netherlands, China, America, the Czech Republic and Mexico. You provide support and instructions to users, both remotely and on-site. You are also responsible for analysing and fixing malfunctions and problems with systems and applications. You work closely with colleagues to solve complex IT challenges, document incidents and contribute to the improvement of internal processes. You also proactively monitor systems to identify and resolve problems early.